



ROLAND CABANA

Chief Experience Officer

Roland Cabana is the Chief Experience Officer at Vault. He is responsible for the post-implementation relationship between Vault and its customers, and managing a team that supports customers technical needs and technical education requirements.

Roland Cabana has over 17 years experience working in the IT industry. Roland is a technology professional with a focus on infrastructure and orchestration, and a foundation in IT centred around automation and efficiency. This propelled his own start-up business in computer hardware and IT services.

Prior to joining Vault, Roland had a position at Canadian tech firm Teradici, first as an Engineering Administrator and then as a Development Operations (DevOps) Engineer. As a DevOps Engineer, Roland was responsible for managing and maintaining critical engineering applications and core infrastructures such as vSphere and introduced efficiencies leveraging the OpenStack platform to manage, compute and enable automation. Roland's other responsibilities at Teradici included being a public and private cloud administrator and solutions architect, experience which transfers directly to his role at Vault.

Roland has a strong history of managing client relationships. Prior to his role at Teradici, he was a Business Systems Manager at Vancouver web and IT services company, Backbone Technology, where he was responsible for maintaining continued relationships with Backbone's client base, and managing their overall experience from initial engagement to project delivery. Roland has widespread leadership experience from managing a technical team for the delivery and management of managed IT services and proprietary Software-as-a-Service CMS system called Expression at Backbone Technology.

A highly qualified professional, Roland is a VMware Certified Professional vSphere 4 and VMware Sales Professional L1. He has also completed a Network Administrator Security Professional Program at British Columbia Institute of Technology and the University of British Columbia.