



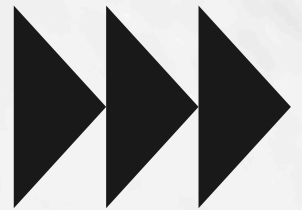
## CASE STUDY

# SUPPORTING A SAFE AND PRODUCTIVE WORKFORCE WITH WHA AND VAULT CLOUD



Workforce Health Assessors (WHA) is the leading industry body for conducting workplace health assessments across Australia and New Zealand. The organisation provides pre-employment medicals and onsite workplace health assessment services for a diverse range of businesses and government agencies, with dedicated facilities in key cities across ANZ.

Medical assessments ensure that prospective employees are physically, mentally, and medically prepared for their roles. These **assessments are essential for safeguarding the health and wellbeing of employees across the region**, while also giving businesses confidence that their staff can meet and exceed operational expectations.



## Offering Innovative and Secure Digital Services

WHA offers one of the most advanced and user-friendly online platforms in the industry, allowing clients to book, track, and receive reports for medical assessments and business services. This cloud-based service is central to WHA's operations and securely manages sensitive and personal information for both individuals and businesses.

As the leading medical assessment provider, WHA is committed to delivering these digital services with the highest level of security, ensuring full compliance with all relevant regulations. However, the organisation's previous cloud provider was based overseas, which resulted in limited control and visibility over the exact location of its data.

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With our previous provider, even though their servers were in Sydney, the company wasn't Australian-based. We couldn't guarantee that some of our data wasn't being taken offshore, which limited our ability to comply with ISM standards. There were some tenders that we'd miss out on because we had to meet a certain ISO accreditation, which was a significant issue when dealing with government clients.

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*Craig Doumouras, IT Manager at WHA*





## Building Compliance into the Fabric of the Business

To enhance their security posture and ensure compliance with government regulations, WHA decided to migrate their web platform to Vault Cloud's secure infrastructure. Vault's commitment to Australian sovereignty was a key factor in this decision, providing WHA with confidence that all data is hosted locally, supporting compliance with relevant legislation.

Vault Cloud also provides WHA with a robust Secure Internet Gateway and firewall, safeguarding all critical systems and providing an added layer of security. Once configured, the firewall is fully managed by Vault, relieving WHA's IT teams and offering peace of mind that customer data remains secure at all times.

"We don't have a lot of resources and time to be able to investigate all of the changes in legislation coming from the Australian government in regard to security," Doumouras adds.

Craig Doumouras,  
IT Manager of WHA said:

"Having a company like Vault Cloud - who does that as part of their day-to-day - is a major comfort for us as an organisation. It relieves pressure and allows us to stick to our core, value adding business activities.



## A True Partner for the Future

"As we grow, we have confidence that Vault will be with us and help us address new challenges. Whatever the future holds, we know that Vault has the capacity and knowledge to help us continue to grow and thrive," Doumouras continues.

"As a company, our satisfaction with Vault is very high. We're very comfortable with their expertise and personnel. **We are incredibly pleased to partner with Vault as we execute our plan for growth in the future.**"

**To learn more about how Vault Cloud can support your organisation, contact us at the following:**

Email Address: [hello@vaultcloud.com.au](mailto:hello@vaultcloud.com.au)  
For business-related: +61 (02) 5110 9999  
For technical support: +61 (02) 6190 0000  
Website: [www.vaultcloud.com.au](http://www.vaultcloud.com.au)



### **Canberra**

Level 5, West Tower  
2 Constitution Avenue,  
Canberra ACT 2601

### **Sydney**

Suite 2.119, Level 2  
477 Pitt St,  
Haymarket NSW 2000

